EMSA North Policy	**Number:** R_08_2020.01	**Edited by Board on: 11.15.2025**

Policy Type:					
Structure	Objectives	Registration	Game Regulation	Discipline	Security
☐	☐	X	☐	☐	☐

Title: Refund Policy – Summer League 2026

A player refund will be accepted and approved as long as it is submitted in writing prior to *June 25, 2026* to socceroffice@emsanorth.ca less a $10.00 administration fee. Any requests for refunds after this date will not be provided. No transfers will be processed to any clubs or other zones. Refunds will be issued in the same method as payment, if they are eligible.

Exceptions to this policy will be:

1. In the event the player suffers a medical issue that renders them unable to play for the remainder of the season we will pro rate their fees per game and **apply a credit only** to the account for the following season's registration. Medical documentation will be required.
2. Any late registrations that occur after the refund deadline are entitled to a 48-hour remorse period in which they may request cancellation in writing to socceroffice@emsanorth.ca to receive a refund in the form of a credit back onto the account to be used the following season. No monetary refund will be provided at this time, and any cancellations after 48 hours will not be provided with any refund or credit.
3. If the season is cancelled due to government restrictions the portion of the fees related to facility rentals and referees only will be prorated on a per game per player basis and refunded back to the player. All other costs are fixed and will not be refunded back to the player, a seasonal delay does not constitute a seasonal cancellation. **Both seasons may occur anytime within the ASA posted season dates which are Outdoor May 1 – Sept 30th & Indoor Oct 1st – April 30th.**
4. In the event a team / cohort must isolate due to a COVID related issues any missed games will be made up for later and scheduled through the EMSA at no extra charge, no refund of fees would be provided for this purpose.
5. Please be advised that game cancellations due to inclement weather, including poor air quality, will not be subject to any refunds or credits.
6. Volunteer Commitments and Deposits voided so if the player withdrawal is prior to the Season Start date (*which is after the refund deadline above*). A written request for player withdrawal must be sent to socceroffice@emsanorth.ca prior to the season start date for the volunteer commitment to be waived. Withdrawal after the season start date will require completion of seasonal volunteer commitment, failure to commit will result in the cashing of the volunteer deposit.
7. Volunteer Commitments will be waived for withdrawals due to medical reasons regardless of when they occur so if a medical documentation is provided.

Purpose: The organization pays its governing bodies and end users after a certain date based on this commitment of registration by our membership. After this date player registration fees are un refundable to the association.